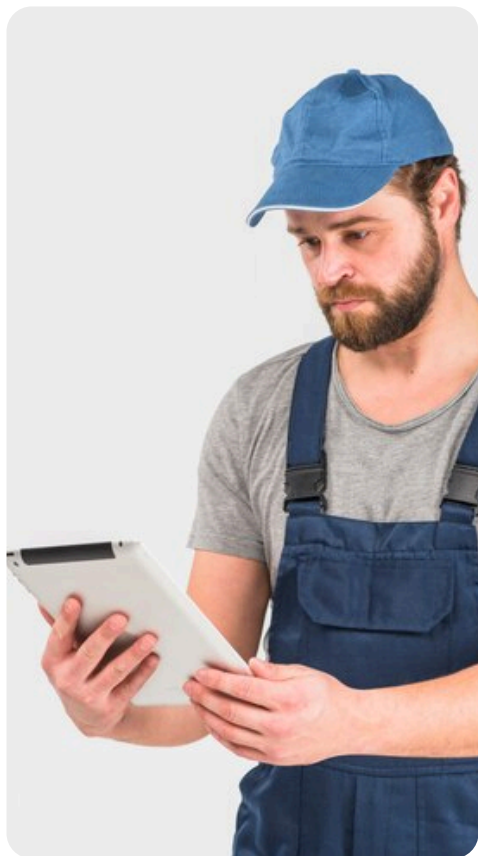


roundinfinity

AI-Powered Field Service Automation





Customizable AI-powered field service workflows to help you schedule and manage your field workforce, assets, and customers.

Round Infinity's field service automation solution empowers businesses to streamline operations, improve field efficiency, and enhance customer satisfaction.

With features like auto-scheduling tasks, real-time mobile task management, offline data collection, and custom work order forms, businesses can optimize resource allocation and ensure first-visit issue resolution.

The system also enables seamless warranty management, parts inventory tracking, and auto-generation of invoices and service reports, reducing operational costs and accelerating revenue recognition.

By providing a 360-degree view of customers and integrating location tracking and reminders, Round Infinity ensures businesses can deliver a superior, data-driven service experience with measurable ROI.

Capabilities

Self-Service Service Appointments

Customers self-register and book service appointments via portal.

Auto-Scheduling Tasks

Automatically direct customer inquiries to the right team or agent instantly.

Mobile Task Management

Field staff access real-time tasks and schedules on mobile. Communicate with customers easily.

Offline Data Collection

Collect and sync data offline for inspections and service visits.

Parts Inventory Management

Track and request parts for efficient first-visit task completion.

Custom Work Order Forms

Configure work order forms tailored to your business needs.

Customer Asset Management

Track, register, and manage customer assets and maintenance schedules.

Warranty Management

Track warranties, renewals, and manage asset lifecycle digitally.

Invoice Automation & Payments

Easily generate, approve, and send invoices for e-signature.

Field Performance Dashboard

Analyze and visualize field performance for improvements.

Follow-Up Reminders

Set reminders for follow-ups and never miss a callback.

Field Time & Location Tracking

Track check-ins, check-outs, time spent on field visits & agent location.

How It Works

Setup

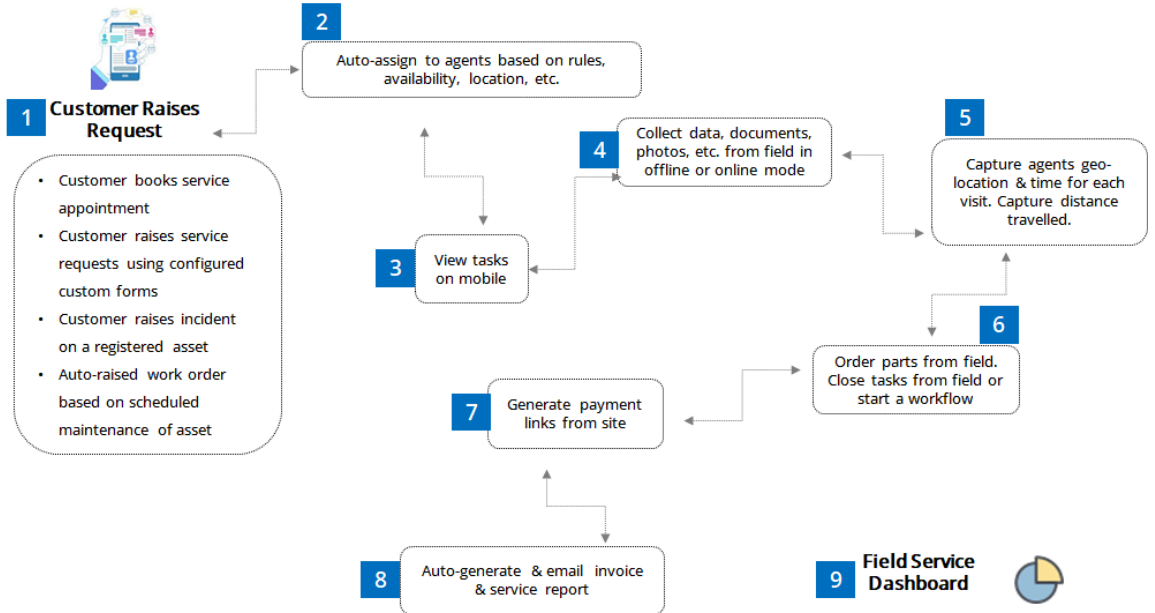
Customer Assets

Scheduled Maintenance Plans

Field Parts Inventory

Warranty Extension Pricing

Task Scheduling Rules



Business Impact



Improved Field Efficiency

Automate task scheduling to reduce delays and manual errors.



Enhanced First-Visit Resolution

Equip field agents with tools for faster issue resolution.



Increased Customer Satisfaction

Streamlined service requests and real-time customer communication.



Reduced Operational Costs

Optimize resource allocation and reduce time spent on manual tasks.



Faster Revenue Recognition

Auto-generate invoices and service reports for quicker payments.

Demo

My Workspace

<p>Edit Record</p> <p>Comments</p> <p>Set Reminder</p> <p>Call</p>	<p>Move To Next Step</p> <p>Record Details</p> <p>Start Visit</p>	<p>My Tasks</p> <p>My Requests Status</p>
<p>My Drafts</p>		
<p>My Dashboards</p>		
<p>My Appointments</p>		
<p>My Pending E-Sign</p>		
<p>My Documents</p>		



Application
Field Service Employee Tracker
Asset Incidents
Customer Assets
Field Agent Parts Inventory
Field Parts Requests
Field Parts Usage Per Invoicing
Field Parts Return
Warranty Extension Payments
Scheduled Maintenance Plans

About Round Infinity



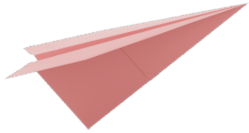
**200+ Customers
Across Industries**



**10K+ Workflows
Delivered**



**5+ Countries
Served**



Getting Started

Request trial access at
<https://www.roundinfinity.com/getstarted.html>

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