roundinfinity

AI-Powered Knowledge Management

A smart knowledge base that enhances self-service and empowers employees and customers.

Our LLM/AI-powered knowledge management system transforms how organizations capture, manage, and leverage information. The system streamlines document management, blog/article creation, and collaboration, all within a unified, secure platform.

With advanced semantic search, your teams can instantly search & access critical insights. Tailored workflows and natural language Q&A enable faster decision-making and higher productivity.

Self-service is good because it is quick and convenient for employees & customers - and they tend to like that. That is why a smart knowledge base plays a big part in your customer & employee experience strategy.

Capabilities

Document Management
Store, organize, bulk upload and retrieve documents seamlessly.

Blogs & Articles Creation
Create and publish content directly in-system.

Images Library
Bulk upload images to be used in blogs, campaigns, etc.

Automated Categorization
Organize and tag content automatically, even from emails.

Contextual Recommendations
Get real-time, AI-driven knowledge suggestions.

Smart Semantic Search
Find relevant information with context-aware AI.

Unified Knowledge Hub
Integrate multiple sources into one platform.

Natural Language Q&A
Ask questions naturally, get accurate answers.

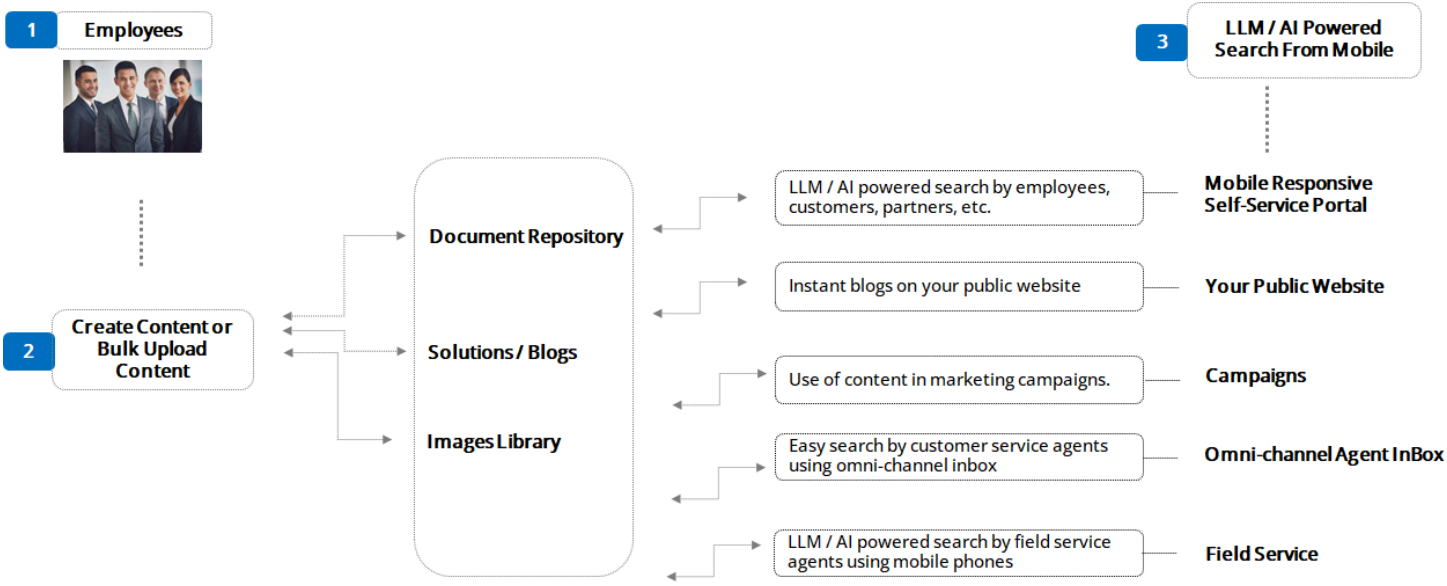
Real-Time Alerts
Comment, manage versions & receive alerts easily.

Granular Security Controls
Manage access at detailed permission levels.

Analytics & Insights
Track usage, identify gaps, optimize knowledge.

Tailored Workflows
Customize knowledge capture and sharing processes.

How it Works


1
Employees
2
Create Content or Bulk Upload Content
Document Repository
Solutions / Blogs
Images Library
3
LLM / AI Powered Search From Mobile
LLM / AI powered search by employees, customers, partners, etc.
Mobile Responsive Self-Service Portal
Instant blogs on your public website
Your Public Website
Use of content in marketing campaigns.
Campaigns
Easy search by customer service agents using omni-channel inbox
Omni-channel Agent InBox
LLM / AI powered search by field service agents using mobile phones
Field Service

Business Impact

Customer Retention Growth
Improve satisfaction for repeat revenue.

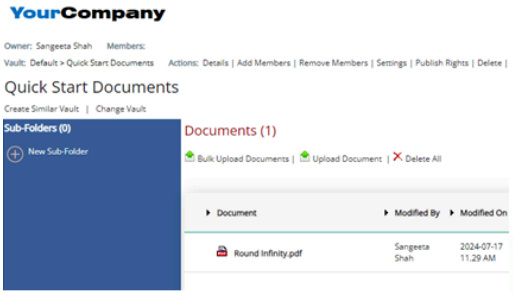
20%+ Reduction In Support Tickets
Allow users to get answers in self-service manner.

30%+ Time Savings
Reduce time spent searching data.

50%+ Lower Training Costs
Speed up onboarding processes significantly.

20%+ Productivity Boost
Empowers employees to keep knowledge updated.

Demo


YourCompany
Owner: Sangeeta Shah Members:
Vault: Default > Quick Start Documents Actions: Details | Add Members | Remove Members | Settings | Publish Rights | Delete |
Quick Start Documents
Create Similar Vault | Change Vault
Sub-Folders (0)
New Sub-Folder
Documents (1)
Bulk Upload Documents | Upload Document | Delete All
Document
Modified By
Modified On
Round Infinity.pdf
Sangeeta Shah
2024-07-17 11.29 AM

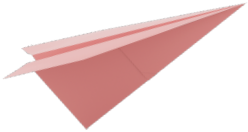
Hi, How can we help?
Search
User Guides

About Round Infinity

200+ Customers Across Industries

10K+ Workflows Delivered

5+ Countries Served



Getting Started

Request trial access at
https://www.roundinfinity.com/getstarted.html

Call: +1 (302) 246-7377 | Email: support@roundinfinity.com | WhatsApp: +1 (302) 246-7377

Round Infinity, Inc.,
651 N Broad St, Suite 206, Middletown, DE 19709, US